

# DPS Registration/Access

*The Customer's Guide to DPS*

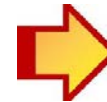
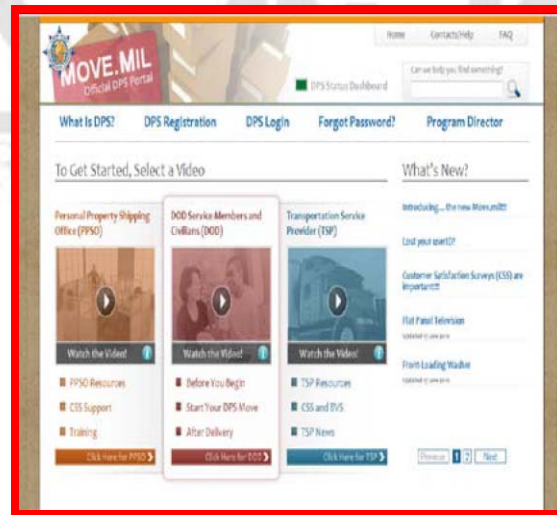
DEFENSE PERSONAL

PROPERTY PROGRAM

# ***DPS Registration/Access***

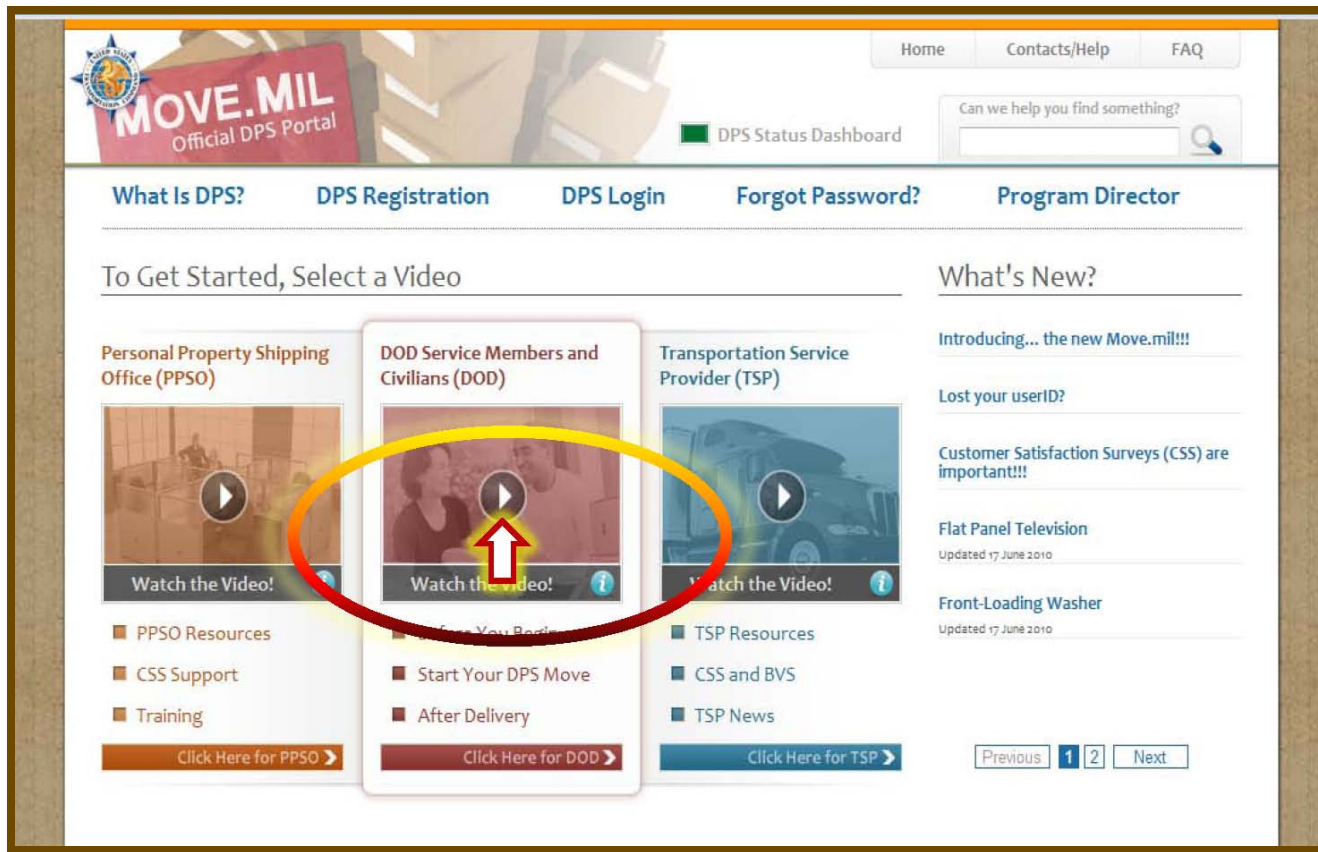
Registering for a DPS account and password is an easy process that must be accomplished to log into the system and utilize its many features. The DPS system can be accessed from any computer with internet access.

The following pages will guide you through the steps you will need to take to register for a DPS account.



# DPS Registration/Access

Your first step will be to visit the DPS portal website <http://www.move.mil>. This is a public site and can be accessed from any computer, not just government computers.



**Home:** You will start on the Move.mil home page. We strongly suggest that you watch the short video before you begin!

# DPS Registration/Access

**Step 1:** Register for DPS by clicking the “DPS Registration” tab at the top of the page (1). *(This tab is available on every main Move.mil page.)*

**Step 2:** Click “DOD Service Member and Civilian Registration” (2) in the DPS Registration screen.



# DPS Registration/Access

ETA manages the password and login process for DoD applications like DPS. This is a military secure website.

**ETA** Electronic Transportation Acquisition  
**Defense Personal Property System (DPS) - DOD Customer Registration**

If you have a DPS account already, you may log on to [DPS](#).  
[Forgot password?](#)

Due to the high volume of new account requests, please allow up to 6 hours for this account to be processed.

**1**

Social Security Number (Coast Guard, use EIN)

Re-Enter Social Security Number (Coast Guard, use EIN)

First Name

Last Name

Phone Number

Email Address

Branch of Service

Please select 5 different questions and provide responses.

Security Questions

**Step 1:** Fill in the form, choose and answer seven security questions, then click the “Submit” button at the bottom of the page.

**Step 2:** The page will refresh with a final confirmation. Check the Yes block, then click the “Confirm” button.

DPS DOD Customer Registration - Microsoft Internet Explorer provided by USAF

<https://eta.sddc.army.mil/dpsRegister/dodCustomer.aspx>

DPS DOD Customer Registration

Last Name: Doe

Phone Number: 123-555-1234

Email Address: myemail@gov.mil

Branch of Service: Air Force

Please confirm below

Please select the checkbox below to confirm the information shown:

Email: myemail@gov.mil

☒ Yes this information is correct

Confirm Cancel

SDDC...Global Surface Transportation Experts...  
Committed \* Dependable \* Relentless

**2**

Within 48 hours you will receive an email with an https link. Click the link, answer 2 security questions, and your password will be displayed!



# DPS New Password

**Step 1:** If you forget your DPS password, return to [www.move.mil](http://www.move.mil) and click the “Forgot Password?” tab at the top of the page.

The screenshot shows the MOVE.MIL Official DPS Portal. The 'Forgot Password?' tab is selected and circled in red. A red arrow points from this tab to the 'DPS Password Reset' page. The 'DPS Password Reset' page has a red box with the number '2' next to the 'New Password' link. The page content includes instructions for resetting the password, security questions, and password requirements.

**Follow instructions and ETA link....**

**2**

**New Password**

Need to update your email address?

Need help?

**1. Go to [ETA](#) homepage.**

**2. Click "Need a new password?" (red text)**

**If you are a DOD Service member or a civilian logging into DPS, your ETA userID is your SSN or EIN.**

**If you are a PPSO or TSP, your userID was sent to you when you registered.**

**Password Reset and security questions**

DPS user password will be reset based on answers to your security challenge questions. Once your responses have been validated, your password will be displayed on your screen (Be sure to capture this information). If you have not already submitted security questions, you will receive an e-mail with a HTTPS link to complete security questions prior to being able to reset your password.

**DoD security policy establishes required password length and complexities**

If you are a military, civilian, or PPSO, you have an option to use either your CAC or password. If you are a TSP, you can use your password or procure an ECA to eliminate the need for passwords.

Move.Mil is a publicly accessible DOD website. Content updates to this website are required to undergo a public affairs and legal review prior to being posted. Therefore please be patient with any requested changes. This process is in compliance with DOD policy.

**Step 2:** Next, click on the ETA link. This will take you to the ETA home page (see next slide).

# DPS New Password

**Step 3:** Click on "New Password".

**Step 4:** You will input your user id (SSN or EIN) and type in the displayed code.

**Step 5:** On the next screen, answer two of the security questions you provided when you registered. Your new password will be displayed.

